

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
DECEMBER 2022**

Madison County Road Department

Reporting Dates 12/01/22 through 12/29/22

Service Request Schedule Summary

Open Requests

Req #	Dates	Request Schedule	Durations	Type / Priority	Assignee / Department	Caller / Address	Location / District
32858	03/11/21 12/29/22	Request Schedule Closed	658.0 S-to-C 628.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Mister, Elaine South Deerfield Drive	South Deerfield Dr District 1
Needs ditching...possibly a culvert							
36046	02/28/22 12/21/22	Request Schedule Closed	296.0 S-to-C 274.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Merritt, Cherry Pecan St	Pecan St District 4
Need culvert installed							
36388	04/06/22 12/19/22	Request Schedule Closed	257.0 S-to-C 237.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Laird, Michelle Bridge Park Cir	Bridge Park Cir District 1
Culvert is stopped up, causing water to just stand still							
36506	04/19/22 12/14/22	Request Schedule Closed	239.0 S-to-C 224.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Caldwell, Josh 539 Traceview Rd	Traceview Rd District 1
Ditch is retaining water mostly downthe road in the ditch							
36517	04/20/22 12/29/22	Request Schedule Closed	253.0 S-to-C 223.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Resident 216 Summit Dr	Summit Dr District 1
Requesting ditch between the addresses of 214-216 Summit Dr							
36568	04/25/22 12/13/22	Request Schedule Closed	232.0 S-to-C 218.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Resident 1693 Swamp Rd	Swamp Rd District 5
Ditch and culvert needs cleaning causing the road to washing out							
36594	04/27/22 12/12/22	Request Schedule Closed	229.0 S-to-C 216.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Resident 402 Stout Rd	Stout Rd District 3
Requesting to have ditches cleaned out							

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36599	04/27/22 12/19/22	Request Schedule Closed	Durations 236.0 S-to-C 216.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Engineering	Vance, Billy 143 Strong Rd Strong Rd District 1
36682	05/04/22 12/14/22	Request Schedule Closed	Durations 224.0 S-to-C 209.0 O-to-C	Ditching Medium Priority Requesting to have ditching done where water is standing in ditch. Needs to be cleaned out.	Brown, Shirley Engineering	Resident 1317 North Old Canton Rd North Old Canton Rd District 1
36707	05/09/22 12/08/22	Request Schedule Closed	Durations 213.0 S-to-C 204.0 O-to-C	Ditching Medium Priority Ditching and cleaning of culvert needed at his address. He has no true ditches	Brown, Shirley Engineering	Klauder, Tommy 143 Twelve Oaks Trace Twelve Oaks Trace District 4
36714	05/09/22 12/21/22	Request Schedule Closed	Durations 226.0 S-to-C 204.0 O-to-C	Ditching Medium Priority Needs ditching on Coker Rd near the gates	Brown, Shirley Engineering	Mills, Nancy Coker Rd Coker Rd District 3
36722	05/10/22 12/14/22	Request Schedule Closed	Durations 218.0 S-to-C 203.0 O-to-C	Ditching Medium Priority Grading/ reworking ditch to flow around lot corner properly and prevent water from backing up in yard	Brown, Shirley Engineering	Resident 109 Old Stagecoach Lane Old Stagecoach Lane
37028	06/13/22 12/21/22	Request Schedule Closed	Durations 191.0 S-to-C 169.0 O-to-C	Culvert Repair Medium Priority Has a drop off from the road. Made need an asphalt tie in	Brown, Shirley Road Maintenance	Robinson, John T North Old Canton Rd North Old Canton Rd District 1
37213	06/28/22 12/28/22	Request Schedule Closed	Durations 183.0 S-to-C 154.0 O-to-C	Culvert Clean Out Medium Priority Culvert and ditch is holding water	Brown, Shirley Road Maintenance	Martin, Gail Wildwood Dr Wildwood Dr District 1

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37296	07/07/22 12/07/22	Request Schedule Closed	Durations 153.0 S-to-C 145.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Wilson, Rosa 180 Twelve Oaks Rd	Twelve Oaks Rd District 5
Requesting to have a culvert installed at new driveway. Will have it flagged							
37406	07/18/22 12/15/22	Request Schedule Closed	Durations 150.0 S-to-C 134.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Caller 306 Renees Way	Renees Way District 1
Needs ditching							
37527	08/01/22 12/20/22	Request Schedule Closed	Durations 141.0 S-to-C 120.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Arnold, Kim 306 Renees Way	Renees Way District 1
Ditches need cleaning in cul-d-sec keeping it from flooding the yards							
37555	08/04/22 12/07/22	Request Schedule Closed	Durations 125.0 S-to-C 117.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Penn Virilia Rd	Virilia Rd District 4
On this road between Stokes and Patrick Rd ditches are stopped up							
37568	08/05/22 12/14/22	Request Schedule Closed	Durations 131.0 S-to-C 116.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Thompson, Ethel 3011 Madison St	Madison St District 1
Culvert stopped up							
37686	08/24/22 12/09/22	Request Schedule Closed	Durations 107.0 S-to-C 97.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lane, Johnny Shamrock Dr	Shamrock Dr District 3
Culvert going under the road is washing out							
37697	08/26/22 12/20/22	Request Schedule Closed	Durations 116.0 S-to-C 95.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jones, Shelia Trace Harbor Rd	Trace Harbor Rd District 1
Needs ditching							

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37711	08/26/22 12/16/22	Request Schedule Closed	Durations 112.0 S-to-C 95.0 O-to-C	Pot Holes Medium Priority Needs repair	Brown, Shirley Road Maintenance	Coates, Mrs Muscadine Path Muscadine Path District 3
37713	08/29/22 12/29/22	Request Schedule Closed	Durations 122.0 S-to-C 92.0 O-to-C	Culvert Clean Out Medium Priority Name: Patricia West Box would greatly appreciate your attention to	Brown, Shirley Road Maintenance	Box, Patricia Blackberry Creek Rd Blackberry Creek Rd
37778	09/06/22 12/09/22	Request Schedule Closed	Durations 94.0 S-to-C 84.0 O-to-C	Pot Holes Medium Priority Needs pothole repair	Brown, Shirley Road Maintenance	Petro, Trey Muscadine Path Muscadine Path District 3
37907	09/19/22 12/19/22	Request Schedule Closed	Durations 91.0 S-to-C 71.0 O-to-C	Pot Holes Medium Priority Pot hole in front of this address	Brown, Shirley Road Maintenance	Unknown Cherry Hill Dr Cherry Hill Dr District 3
37931	09/21/22 12/20/22	Request Schedule Closed	Durations 90.0 S-to-C 69.0 O-to-C	Pot Holes Medium Priority Bad pot hole in front of this address	Brown, Shirley Road Maintenance	Daniel Cherry Rose Tr Cherry Rose Tr District 1
37943	09/22/22 12/08/22	Request Schedule Closed	Durations 77.0 S-to-C 68.0 O-to-C	Ditching Medium Priority Requesting to have ditches cleaned and dug out and culvert clean to stop water from road flooding unto property	Brown, Shirley Road Maintenance	Queen, Mildred 528 Virilia Rd Virilia Rd District 4
38004	10/03/22 12/02/22	Request Schedule Closed	Durations 60.0 S-to-C 57.0 O-to-C	Pot Holes Medium Priority Pot holes need patching	Brown, Shirley Road Maintenance	Unknown Tyler Ln Tyler Ln District 3

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38008	10/04/22 12/15/22	Request Schedule Closed	Durations 72.0 S-to-C 56.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Riley, Ollie N Livingston Rd	North Livingston Rd District 3
Culvert going under road is eroding							
38059	10/13/22 12/05/22	Request Schedule Closed	Durations 53.0 S-to-C 47.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Veal, Sherry Lake Cavaleir Rd	Lake Cavalier Rd District 3
Name: Sherry Veal 5 Lake Cavalier Road.							
38089	10/18/22 12/09/22	Request Schedule Closed	Durations 52.0 S-to-C 42.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Blocker, Michelle Endris Rd	Endris Rd District 4
Pot holes need to be filled pass Gunter Rjust pass a hill							
38101	10/19/22 12/13/22	Request Schedule Closed	Durations 55.0 S-to-C 41.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Grogan, Jenny Woodlea Road	Allard Rd District 3
Needs pothole repair							
38105	10/20/22 12/08/22	Request Schedule Closed	Durations 49.0 S-to-C 40.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Keith, Brenda Waldrop Road	Waldrop Rd District 4
Needs potholes filled up							
38125	10/26/22 12/07/22	Request Schedule Closed	Durations 42.0 S-to-C 34.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Burks, Patrick Robinson Rd	Robinson Rd District 4
Need ditching							
38144	11/02/22 12/14/22	Request Schedule Closed	Durations 42.0 S-to-C 27.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Caller Yandell Road	Yandell Rd District 1
Needs potholes filled on road near Mosely Meadows (the pumpkin patch) and at the bridge.							

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38146	11/04/22 12/06/22	Request Schedule Closed	Ditching Medium Priority	Brown, Shirley Road Maintenance	Caller Main st	Main St District 5
		Durations 32.0 S-to-C 25.0 O-to-C				Needs ditching from 554 all down the road
38153	11/07/22 12/28/22	Request Schedule Closed	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Swain, Keith Lake Mannsdale Dr	Lake Mannsdale Dr District 3
		Durations 51.0 S-to-C 22.0 O-to-C				Bad pot holes on this road
38160	11/08/22 12/07/22	Request Schedule Closed	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Ozborn, Debra Endris Road	Endris Rd District 4
		Durations 29.0 S-to-C 21.0 O-to-C				
38168	11/09/22 12/14/22	Request Schedule Closed	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Dawson, Joy Deer Ridge Dr	Deer Ridge Dr District 4
		Durations 35.0 S-to-C 20.0 O-to-C				Bad pot holes
38171	11/10/22 12/09/22	Request Schedule Closed	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Wilson, Jermaine Chestnut Spring Rd	Chestnut Spring Road District 2
		Durations 29.0 S-to-C 19.0 O-to-C				Need new culvert installed, old one has collapsed
38174	11/10/22 12/28/22	Request Schedule Closed	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Strong, Walter Magnavox St	Magnavox St District 4
		Durations 48.0 S-to-C 19.0 O-to-C				End of driveway has a hole, and a bad drop off
38176	11/10/22 12/20/22	Request Schedule Closed	Resurface Medium Priority	Brown, Shirley Road Maintenance	Taylor, Danette Stump Bridge Road	Stump Bridge Rd District 5
		Durations 40.0 S-to-C 19.0 O-to-C				Needs gravel on culvert

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38185	11/14/22 12/13/22	Request Schedule Closed	Durations 29.0 S-to-C 15.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Tetreault, Richard Hwy 17	Hwy 17 District 5
38186	11/14/22 12/15/22	Request Schedule Closed	Durations 31.0 S-to-C 15.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Williams, Monica Hwy 16	Hwy 16 District 5
38187	11/14/22 12/14/22	Request Schedule Closed	Durations 30.0 S-to-C 15.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Delandro, Tevis Hwy 16 E	Hwy 16 E
38196	11/15/22 12/15/22	Request Schedule Closed	Durations 30.0 S-to-C 14.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Reed, Timothy Sharon Rd	Sharon Rd District 5
38198	11/16/22 12/16/22	Request Schedule Closed	Durations 30.0 S-to-C 13.0 O-to-C	Culvert Clean Out Medium Priority Culvert needs to be cleaned out water coming over culvert is washing gravel away from driveway	Brown, Shirley Road Maintenance	Chew, Debbie 327 Clarkdell Rd	Clarkdell Rd District 1
38216	11/22/22 12/05/22	Request Schedule Closed	Durations 13.0 S-to-C 7.0 O-to-C	Culvert Repair Medium Priority Needs gravel at end of her driveway	Brown, Shirley Road Maintenance	Outland, Dorothy Robinson Springs Road	Robinson Springs Rd District 3
38225	11/28/22 12/15/22	Request Schedule Closed	Durations 17.0 S-to-C 1.0 O-to-C	Pot Holes Medium Priority Bad potholes on this road at the entrance	Brown, Shirley Road Maintenance	Tammy Wildwood Dr	Wildwood Dr District 1

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38226	11/28/22 12/13/22	Request Schedule Closed	Pot Holes Medium Priority Pot hole in front of the entrance to there gate	Brown, Shirley Road Maintenance	Webb, Dianna Russum Rd	Russum Rd District 4

Open Requests: 50
 121.0 S-to-C Average Duration
 105.0 O-to-C Average Duration

Total Requests: 50
 121.0 S-to-C Average Duration
 105.0 O-to-C Average Duration